TWO GREAT EVENTS COMBINED INTO ONE POWERFUL DAY OF LEARNING

WORKERS' COMPENSATION AND SAFETY CONFERENCE

CHAMBER

Illinois

OCTOBER 17, 2023 | 8:00 AM - 4:00 PM

DOUBLETREE HILTON LISLE 3003 CORPORATE W. DR | LISLE, IL 60532 \$409 MEMBER RATE \$459 NONMEMBER RATE GISTER BEFORE OCTOBER 7 & SAVE \$50



Mike Singletary

Founder and President, Changing Our Perspective NFL Hall of Famer

Mike Singletary is most recognized as one of the Chicago Bears' toughest middle linebackers with the ferocious eyes peering across the line into the opposing quarterback's face. He was a member of the famed '85 Super Bowl team and made 10 trips to the Pro Bowl in his 12 years as a player. He also led the NFL as Defensive Player of the Year three times, and was the Bears' team captain for ten years. Since retiring from football in 1993, he spent ten years as a motivational speaker and corporate consultant helping companies elevate their strategies for teamwork and overall success. However in 2003, after swearing off many previous requests to coach, he answered the call and became the Linebackers coach of the Baltimore Ravens. He followed that up with a move to San Francisco, ultimately being named

Head Coach for two years, and then spent three years with the Minnesota Vikings.

Singletary was inducted into the Pro Football Hall of Fame in 1998 after a stellar career with the Chicago Bears from 1981-92. He boasted 1,488 career tackles (885 solo), finishing as the Bears' first or second leading tackler each of his last 11 seasons. Singletary was named to the NFL Team of the '80's after being selected to play in a team-record 10 consecutive Pro Bowls. The former Bears defensive captain was also named All-Pro ten times (1983-1992). He also started a defensive team record 172 games for the Bears, trailing only running back Walter Payton's 184 career starts for the all-time team lead.

In 2001, as a player, Singletary won the NFL's "Man of the Year Award" based on his reputation for integrity and leadership within his profession and contributions benefiting his community, country and fellow man. He also co-founded Leadership Zone, a company that provides leadership training.

Singletary was drafted in the second round of the 1981 NFL Draft out of Baylor University. In addition to his coaching duties, Singletary has authored three books: Singletary One on One, Calling the Shots and Daddy's Home at Last. Singletary and his wife, Kim, have seven children and nine grandchildren.

Since his coaching career came to an end, Mike has partnered with National Child ID, an organization that seeks to provide the parents of all school-age children with their kids' identifying information, in an effort to help circumvent tragic outcomes. He is also active on the speaker circuit, sharing his proven strategies for leaders' maximizing their organizational potential. Most currently, Mike is leading the team for Changing Our Perspective (COP), a non-profit national organization with the mission of providing the resources and tools that empower individuals and their communities the opportunity to create a healthier future. COP's focus and commitment is to help tackle the gaps that exist in education, health and mental wellness, and vocational opportunities.



Keith Herman

Shareholder, Nyhan, Bambrick, Kinzie & Lowry, P.C.

Keith Herman concentrates his law practice in workers' compensation defense at both the trial and appellate levels. Keith has extensive experience working with self-insured, high-deductible, and insured clients. He represents a diverse cross-section of employers, including those in manufacturing, retail, healthcare, food service, hospitality, and municipalities. In addition to actively practicing law, Keith serves as the Executive Director of the Illinois Self-Insurers' Association ("ISIA"). Keith works with ISIA's Board of Directors to promote educational programs on Illinois' Workers' Compensation

Law. He is a frequent presenter at ISIA's programs and manages the ISIA Newsletter. Prior to joining the firm, Keith worked in Retail Management for Osco Drug. While attending law school at night, he eventually moved out of retail operations into Risk Management for American Stores Company, which was the parent company of Jewel Foods, Osco Drug, and Acme Markets. In that role, he was responsible for multijurisdictional general liability claims, including products liability, premises liability, property damage, and subrogation claims. Keith designed and implemented a temporary alternative work program for workers' compensation for both retail and distribution operations. He also trained and counseled operations managers in claim prevention and investigation.



Aaron Harris

Executive Director, Illinois Chamber of Commerce Employment Law Council

Aaron leverages his background and connections in Illinois state government to help clients further their business objectives. Before joining Michael Best Strategies, he held influential positions in Illinois' Office of the Governor, Department of Juvenile Justice, and State Police. Most recently, Aaron served as the Interim Legislative Director in the Office of Governor JB Pritzker where he managed the Governor's Office of Legislative Affairs staff and statewide legislative liaison workforce. In this role, he

advised the Governor on proposed bills, regulatory and administrative procedure, and legislative strategy. Aaron assisted with the successful enactment of the Governor's landmark legislative agenda by securing support from members of the Illinois General Assembly. Prior to assuming this role, Aaron served as the First Assistant Deputy Chief of Staff for Legislative Affairs where he oversaw 16 state agencies legislative priorities, including energy, environment, infrastructure, public safety, and elections. Earlier in his career, Aaron was Chief of Intergovernmental Relations for the Illinois Department of Juvenile Justice's Office of Governmental Relations. In that role he drafted, passed, and implemented criminal justice reform and other legislation to advance the department's legislative agenda, while securing a \$120 million annual budget appropriation.



Jay Shattuck

Principal, Michael Best Strategies

Before joining Michael Best Strategies, Jay founded and served as President of legislative consulting firm Shattuck & Associates Consulting, Inc. for 25 years. Jay and his team built strong relationships with key decision makers at every level of Illinois state government and were a consistent presence at the State Capitol. Jay has represented numerous businesses, trade organizations, and interest groups, assisting with public policy advocacy, developing strategic relationships, PAC and collation development, stakeholder engagement, legislative monitoring, research, and communications.

Previously, Jay spent nearly 20 years lobbying on behalf of two trade associations – Independent Insurance Agents of Illinois and Associated Employers of Illinois (AIE) – and a public utility company, Central Illinois Public Service Co. Jay and his successful lobbying team were recognized by the American Society of Association Executives with ASAE's prestigious Award of Excellence in Government Relations.



Lisa Azoory-Keller

Partner, Nyhan, Bambrick Kinzie & Lowry, P.C.

Lisa Azoory-Keller is a Partner at Nyhan, Bambrick, Kinzie & Lowry. She has been practicing workers' compensation law for approximately 12 years with emphasis on trial and appellate work. Lisa defends employers across Illinois and she has written extensively on a variety of topics relating to Illinois Workers' Compensation law. Lisa has also lectured for the Illinois Self-Insurers' Association and the Illinois Institute for Continuing Legal Education on the topics of compensability of work

injuries, and trial practices.



Adam Cox

Partner, Nyhan, Bambrick Kinzie & Lowry, P.C.

Mr. Adam J. Cox, Esq. is the Executive Secretary of the Illinois Self Insurers Association and a practicing trial attorney, defending Illinois businesses in workers' compensation matters for the past two decades. He is a partner with the firm, Nyhan Bambrick Kinzie & Lowry, serving on its Diversity Committee and as the liaison for WGN's Kids Fair. Mr. Cox completed his undergraduate at the University of Iowa, and graduated from DePaul University College of Law. He is a frequent lecturer

for business-oriented groups, with particular interest in the areas of fraud and benefit entitlement.



John Campbell

Partner, Keefe Campbell Biery & Associates

John Campbell received his John Campbell received his JD from Chicago-Kent College of Law in 1999 and co-founded the Keefe, Campbell, Biery & Associates firm in 2003. John's area of concentration is in workers' compensation as well as employment and OSHA citation defense. John enjoys teaching as an adjunct professor of workers' compensation law as well. JD from Chicago-Kent College of Law in 1999 and co-founded the Keefe, Campbell, Biery & Associates firm in 2003. John's area of concentration is in workers' compensation as well as employment and OSHA citation defense. John enjoys teaching as an adjunct professor of workers' compensation law. In addition to

his work as a courtroom litigator, John is also an adjunct law professor and regular speaker regarding workers' compensation and employment law issues.



Shawn Biery

Partner, Keefe Campbell Biery & Associates

Shawn Biery received his JD from Thomas Jefferson School of Law in 2001. He was a founding member of Keefe, Campbell, Biery & Associates in 2003 after practicing in employment law and patent law firms prior. Shawn utilizes strategies similar to those he developed while an active-duty member of the US Marines conducting desert warfare training. In addition to his work as a courtroom litigator, Shawn is also an adjunct law professor and regular speaker regarding workers' compensation and employment law issues.



Kathy Fisher

Director of External Relations, Workers Compensation Research Institute

Kathy Fisher is Director of External Relations of the Workers Compensation Research Institute (WCRI) in Cambridge, Massachusetts, an independent, not-for-profit research organization. Ms. Fisher oversees advisory committees across the country, membership engagement, website development, and event coordination, including WCRI's Annual Issues & Research Conference. Ms. Fisher formerly served as an attorney for the City of New York, as well as a Workers' Compensation Hearing Officer for the State of Alaska, Department of Labor. Ms. Fisher received her B.A. in

political science from the University of Michigan and a J.D. from Seton Hall Law School.



Norman Burdick

Of Counsel, Nyhan, Bambrick, Kinzie & Lowry, P.C.

Norm Burdick joined Nyhan, Bambrick, Kinzie & Lowry, P.C. in 2021 and serves as the Employee Workers' Compensation Fraud Practice Group Leader. He concentrates his practice on criminal workers' compensation fraud, representing employers, insurance companies, special investigative units, and TPAs in fraud actions before the Illinois Dept. of Insurance Workers' Compensation Fraud Unit (WCFU). Prior to joining the firm, Norm served as a fraud investigator/attorney for the WCFU. With a broad and extensive insurance background, Norm has also served as president of Great

Central Insurance Company and managed various other insurance entities including the Midwest branch for Argonaut Insurance, AON Murfield Underwriters, and Zenith Insurance Company. Additionally, he has served as senior trial attorney for Home and CNA Insurance.



Jamie Glanz

Senior Vice President, Claims, Marsh McLennan Agency

With more than 20 years' experience, Jamie is an expert in mitigating third party claims by reducing claim duration and incurred expenses. Throughout her career, she has managed claims across multiple lines of coverage and industries. Jamie is responsible for providing leadership and oversight to our Claims Team to ensure the flawless execution of our service platform and she continually seeks out new solutions to assist her team in managing and mitigating our clients' losses. Prior to

Assurance, Jamie was Claims Manager for a large third-party claims administrator, where she managed a claims staff of 65 with jurisdictional exposure in 12 states in the Midwest. Jamie has also held positions as a Senior Claims Adjuster and Claims Supervisor. Earlier in her career, she spent time in loss prevention for the industrial manufacturing industry and occupational medicine clinics.



Megan Nelson

Assistant Vice President, Operational Insight & Analytics, Gallagher Bassett

Megan's analytics team provides actionable insights and recommendations to leadership across all aspects of GB's internal operations – including the claims operations, people & culture, legal & compliance and artificial intelligence products. Megan also oversees the AI product insights team, responsible for supervising GB's artificial intelligence products and delivering targeted recommendations to its claims handlers. Megan received her Masters of Business Administration (MBA) at Kellogg School of Management at Northwestern University, with a focus on Strategy and

Operations. She earned her Bachelor of Science (BS) in Mathematics and Financial Services from Illinois Wesleyan University. As a recipient of RISE Professional's '35 under 35' and IAIABC's 'NextGen' awards, Megan has been recognized as an emerging leader in the industry.



Andrew J. Sheehan

Shareholder, MVP Law

Andrew (AJ) Sheehan is a shareholder practicing out of Springfield, Illinois. Since 2015, he has focused his practice on representing employers and insurers in workers' compensation matters throughout Illinois and Missouri. Since opening the firm's Springfield, Illinois office, he has devoted his practice to defending employers and insurers facing Illinois-specific workers' compensation issues.

In his practice, AJ handles a wide range of issues, including more complex cases such as permanent total disability, wage differential claims, and Medicare Set-Aside trusts, to less complicated matters

such as settlement negotiations and pro se settlements.



Joshua M. Lawson Attorney, MVP Law

Joshua Lawson focuses his practice in defending clients throughout Illinois on Worker's Compensation matters. Prior to joining MVP Law, Josh worked in both private practice and the public sector, most recently working for the Illinois Attorney General's Office. Josh received his law degree from the University of Illinois College of Law, where he was a two-time trial team national champion. He was also a recipient of the Rickett Award for Excellence in Trial Advocacy and a semifinalist for the Paul Lisnek award for Excellence in Trial Advocacy while in law school. Prior to

law school, Josh was an interrogator for the U.S. Army. Josh is currently an adjunct professor at the University of Illinois College of Law where he has taught trial advocacy since graduating from law school.

Sue Baxter-Pfederer RN, CCM

Triune Health Group

Sue is a nurse by education and a Case Manager by training. She started as a bedside nurse and moving into specialty nursing areas, including assisting in the development of the first downstate Illinois organ donation and kidney transplant program and medical sales. After gaining experience as a Workers' Compensation Case Manager and achieving her Certified Case Manager designation, she and her husband founded and ran MMI, a medical case management company, for over 20 years. There, she was responsible for all program development and customer outreach. After

closing MMI in 2019, she and her husband began full-time RVing, visiting most of the states east of the Rocky Mountains. When she returned to the workforce, it was to establish a Telephonic Nurse Triage program for TRIUNE Health Group. She currently manages that program and is responsible for sales in Texas.



Tom Stanley, MD

Orthopedic Spine Surgeon, Ortholllinois

Dr. Tom Stanley has been in practice as an orthopedic spine surgeon since 2010, working for a private practice in the Chicago northwest suburbs before joining Ortholllinois in 2018. He earned his undergraduate, Medical and Master of Public Health degrees at Tulane University in New Orleans. His interest in the biomechanics of the body matched perfectly with the specialty of orthopedics, where he could treat musculoskeletal problems that would help patients return to normal function.

He did his five years of residency training in orthopedic surgery at Rush University Medical Center in Chicago. Following residency training, he purssed the advanced specialized training of a Fellowship in Orthopedic Spine Surgery at the Hospital for Joint Diseases at New York Medical Center, becoming proficient at minimally invasive neck and low back surgical techniques.



Mark Walls

Vice President Client Engagement, Safety National

Safety National is a multi-line specialty insurance and reinsurance carrier that offers a variety of risk solutions for large commercial and public entity clients. In this role, Mark is responsible for oversight of Client Engagement, Corporate Communications, and Government Affairs. Previously, he spent over 20 years on the claims side which gives him insights into the daily challenges faced by adjusters and employers. Mark is the founder of the 30,000+ member Work Comp Analysis Group on Linkedin and he is also co-host of the popular Out Front Ideas with Kimberly and Mark educational series. He

is a widely recognized industry expert and has been a frequent speaker at RIMS, PARMA, PRIMA, WCI and other industry conferences.



Michael Brennan

Chairman, Illinois Workers' Compensation Commission

Michael J. Brennan was appointed as Chairman of the Illinois Workers' Compensation Commission by Governor JB Pritzker on March 15, 2019. He previously served as a Public Member Commissioner since 2013. He co-chaired a Rules Committee which resulted in the first comprehensive review and modification of the IWCC Rules of Practice in decades. Revised Rules were unanimously approved by the Legislature and Commission in October of 2016. Mr. Brennan earned both his Bachelor of Arts and Juris Doctorate Degrees at De Paul University. He has practiced law in Illinois and has litigated

numerous cases reported by the Illinois Appellate Court, the Illinois Supreme Court, and the U.S. Supreme Court. Mr. Brennan was engaged in private law practice from 1991 through 2013, with an emphasis on Workers' Compensation. He previously served as an Assistant Attorney General, from 1977 through 1991, where he prosecuted Civil Revenue and Criminal Medicaid Fraud cases, before becoming the Chief of the then Industrial Commission Division. He was among the principal authors of the Larson's Illinois Workers' Compensation Handbook and has published numerous articles dealing with Illinois Workers' Compensation issues for Quinlan's, Thomson West and Reuters. He has been qualified and testified as an expert on Workers' Compensation matters and has lectured extensively on the topic. He is a member of the Chicago Bar Association and Workers' Compensation Lawyers' Association. He has been elected by his peers as a Martindale-Hubbell Rated AV Preeminent Attorney for over Twenty Years, an Illinois Super Lawyer, an Illinois Leading Lawyer, named as among the Best Lawyers of America and among the Top Attorneys in Illinois by Chicago Magazine.



Denise Greathouse

Partner, Michael Best & Friedrich LLP

Denise is a graduate of Marquette University Law School, Juris Doctor (J.D.) in 2005 and the University of Illinois at Urbana-Champaign, Bachelor of Arts (B.A.) in 2002. She brings a valuable perspective to her counsel as the result of her previous work as Assistant District Attorney with Waukesha County District Attorney's Office.

Denise's notable matters include: Handling whistleblower matters that resulted in dismissals at the investigation stage; Challenging MSHA's unwarrantable failure classification at MSHA hearings; Advising on complicated OSHA inspections involving fatalities, resulting in no citations or "other than serious" citations being issued; Conducting OSHA informal conferences ranging from serious citations to willful citations with 5 to 6-figure penalty amounts; Handling arbitrations involving various grievances that resulted in dismissals; Drafting Plans of Corrections for review and acceptance by the Centers for Medicare & Medicaid Services (CMS) and the State of Wisconsin Department of Health Services, Division of Quality Assurance (DQA), and helping clients comply with their Medicare Conditions of Participation.



Parin Chikani, PharmD, MBA

Medical Account Director – Specialty Employers, NovoNordisk

Parin Chikani lives in the Chicagoland area and earned his Doctorate of Pharmacy degree from the University of Illinois at Chicago, College of Pharmacy and his MBA from Kellstadt Graduate School of Business. Before joining Novo Nordisk, Parin had been in the Pharmacy/Managed Care setting for over 15 years where he held many different roles and leadership positions within Pharmacy and Medical areas of the business. At Novo Nordisk, one of his roles and responsibilities is to ensure payors and clinicians are up to date on evidence based clinical and scientific information in the areas of Obesity and Rare Diseases to help assist with awareness of these diseases and patient care.



Marci Rodriguez

Risk Management Supervisor, UPS

Marci Rodriguez is responsible for managing the Workers' Compensation, Auto Liability, and General Liability claims in Illinois for UPS. Her primary objective is to reduce open inventory claims, ensure effective management of employees' treatment in work related injuries, and reduce overall costs. She assists legal counsel on discovery requests to ensure cases are properly defended. She reviews settlement requests to ensure timely resolution of claims. Marci holds a Bachelor of Science in Business Administration from Thomas Edison State University & has 26 years of experience at UPS.



Christopher Gibbons

Shareholder, Nyhan, Bambrick, Kinzie & Lowry, P.C.

Christopher Gibbons concentrates his trial and appellate practice on workers 'compensation, occupational disease, and employer liability. As a Shareholder and the firm's current Vice President, Chris utilizes his thorough experience to help clients navigate the challenges they face in each unique case. Chris regularly contributes thought leadership- pieces to the Illinois Self-Insurers' Association's newsletter and website, where he also served on the executive board for over ten years. In addition,

he has given lectures at various industry conferences including Workers' Compensation forums and Chamber of Commerce events. Currently, Chris is working on developing innovative low cost/high volume litigation programs to address dynamic developments in technology and our business and regulatory environment.